

# FAQ's

## NUTRIEN AG SOLUTIONS GROUP LIVESTOCK TRANSIT INSURANCE

Thank you for opting to become a Livestock Transit Insurance customer of Nutrien Ag Solutions.

### **What is this cover and cost?**

Nutrien has negotiated cover at a low rate of 0.425% of Sum Insured plus GST for all livestock transits Australia Wide should an animal either die or need to be humanely destroyed as a result of an accident in transit. This rate is comprised of:

- 0.300% rate
- 0.125% fee

Providing your animals are in a good state of health and fit for transport, this insurance covers most types of Livestock up to a limit of \$7,500 any one animal and is subject to a maximum limit any one conveyance of \$500,000, with the exception of transportation to and from King Island where the maximum limit of \$750,000 any one loss or event applies. Please refer to the Victor Livestock Policy Wording (**VIALIT – 1121**) for full cover details and exclusions.

### **When does this cover become operative?**

Provided you have "Opted In" you are covered from now should you have stock going to or from sale, agistment or to an abattoir. Cover begins when each Animal commences being mustered for the purposes of direct loading into the conveyance or its loading ramp for the commencement of the Insured Transit.

### **What if I decide I don't want the insurance cover?**

Simply contact your local Nutrien Ag Solutions Branch and we will take the cost and cover off your account. If you decide later that you would like the coverant the cover, just contact the branch or email us to add this back on.

### **Will this cover be for all livestock sales with Nutrien?**

Yes, now that you are registered as a Livestock Transit Insurance customer, you are being provided with confirmation of insurance offering and all future sales will be covered unless you opt out of the cover or are no longer a Nutrien Ag Solutions livestock customer.

### **How do I make a claim after a loss?**

Notify your local Nutrien Ag Solutions branch initially of your loss who will then collect the relevant information and submit the claim on your behalf

### **Who do I contact with any questions?**

Email [transit.insurance@nutrien.com.au](mailto:transit.insurance@nutrien.com.au) or call your local Nutrien Ag Solutions branch and you will be directed to a qualified insurance representative who can explain the cover to you further.

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